

# How to Contact Us?

We are here to help you, whenever you need us. Please feel free to contact us through phone or chat. We look forward to helping solve your support needs.



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Information

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Support



Labcorp Central Laboratory Services in Indianapolis

US, Canada, Puerto Rico	866-762-6209 (Toll Free) 317-271-1200 (Local calls) 317-616-2362 (Fax)	
Latin America	317-271-1200 ext. 2008 (Collect call) 317-616-2366 (Fax)	
Argentina (ALA)	0800-288-5288 (Toll Free)	plus 800-476-7136
Argentina (Telecom)	0800-555-4288 (Toll Free)	
Argentina (Telefonica)	0800-222-1288 (Toll Free)	
Brazil	0800-891-2507 (Direct) or 0800-890-0288 (Toll Free) or 0800-8888-288 (Toll Free)	plus 800-476-7136
Chile (Entel)	800-360-312 (Toll Free)	plus 800-476-7136
Chile (AT&T)	800-225-288 (Toll Free)	
Chile (Telefonica)	800-800-288 (Toll Free)	
Colombia	01-800-912-0075 (Direct) or 01-800-911-0010 (Toll Free)	plus 800-476-7136
Costa Rica	0-800-011-0870 (Direct) or 0-800-0-114-114 (Toll Free)	plus 800-476-7136
Dominican Republic	1-800-872-2881 (Toll Free)	plus 800-476-7136
Ecuador (Andinatel)	999-119 (Toll Free)	
Ecuador (Pacifictel)	1-800-225-528 (Toll Free)	
El Salvador	800-1288 (Toll Free)	
Guatemala	99-99-190 (Toll Free) or 138-126 (Toll Free)	
Honduras	800-0-123 (Toll Free)	
Mexico	001-800-476-7136 (Direct) or 01-800-288-2872 (Toll Free)	
Panama	800-0109 (Toll Free)	
Peru (Telephonica)	0-800-50288 (Toll Free)	
Uruguay	000-411-008-5447 (Direct) or 000-410 (Toll Free)	
Venezuela	0-800-2255-288 (Toll Free)	

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Labcorp Central Laboratory Services in Geneva

Austria  
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France  
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Israel  
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Luxemburg  
Netherlands  
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Portugal  
Slovakia  
Slovenia  
Spain  
Sweden  
Switzerland  
United Kingdom

+ 800 88 77 44 11 (Tel)  
+ 800 88 77 44 22 (Fax)

Croatia	+ 800 8877 4411 (Tel) or 0800 223061 (Tel) 0800 22 30 60 (Fax)
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Czech Republic	800 142 083 (Tel) 800 142 787 (Fax)
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Finland	990 800 88 77 44 11 (Tel) 990 800 88 77 44 22 (Fax)
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Greece	00 800 4112 871 141 (Tel) 00 800 4112 871 140 (Fax)
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Latvia	800 031 43 (Tel) 800 031 01 (Fax)
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Lithuania	8800 30262 (Tel) 8800 30124 (Fax)
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Monaco	800 93 185 (Tel) 800 93 184 (Fax)
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Poland	+800 8877 4411 (Tel) or 0-0800 4111 231 (Tel) +800 8877 4422 (Fax) or 0-0800 4111 230 (Fax)
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Romania	800 142 787 (fax) 800 0 1420 083 (Tel)
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Russia	800 142 787 (fax) 800 0 1420 083 (Tel) 800 142 787 (fax) 800 0 1420 083 (Tel)
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Ukraine	800 142 787 (fax) 800 0 1420 083 (Tel)
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South Africa	00 800 88 77 44 11 (Tel) 0800998424 (Tel) 800 88 77 44 22 (Fax)
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Turkey	00 800 419 871 141 (Tel) 00 800 419 871 140 (Fax)
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Callers in countries that do not have a LCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000

Find contact numbers and chat in this link:  
<https://biopharma.labcorp.com/clinical-testing/labs-kits/investigators/investigator-study-team.html>

Our working hours in Geneva  
Monday - Friday: 8:00am 7:00pm GMT +1  
Saturday: 10:00am 5:00pm GMT + 1  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

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Labcorp Central Laboratory Services in Singapore

Australia	1800052134 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	Philippines	1800 1651 0312 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Hong Kong	800 90 0792 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	Singapore	6560-8793 (Tel) 6565-5901(Fax)
India	0008006501323 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	South Korea	00 308 651 1353 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901(Fax)
Indonesia	001803 657 617 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	Taiwan	0080 165 1493 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Malaysia	1800 801 842 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	Thailand	001 800 65 6350 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
New Zealand	0800440527 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)	Vietnam	(65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Pakistan	00 800 11065 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)		

From Pakistan, dial the Singapore direct toll-free no. (00 800 11065). At the voice prompt, enter '2' for International Toll-Free service. Enter the telephone no. 65608793. Call will be connected.

Callers in countries that do not have a LCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000

Find contact numbers and chat in this link:

<https://biopharma.labcorp.com/clinical-testing/labs-kits/investigators/investigator-study-team.html>

Our working hours in Singapore

Monday - Friday: 06:00 - 18:00 GMT+8

Saturday: 09:00 - 18:00 GMT + 8 (English Only)

For urgent assistance outside working hours:

Call Investigator Support line in Indianapolis:

+1 317 271 1200 (Press 1)

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Labcorp Central Laboratory Services in Shanghai

China

400 604 06 28 (Toll Free)

+86 21 6192 6100 (Direct Tel Line)

+86 21 6104 1530 (Fax)

Callers in countries that do not have a LCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000

Find contact numbers and chat in this link:

<https://biopharma.labcorp.com/clinical-testing/labs-kits/investigators/investigator-study-team.html>

Our working hours in Geneva

Monday - Friday: 09:00 - 18:00 GMT + 8

Saturday: 09:00 - 18:00 GMT + 8

For urgent assistance outside working hours:

Call Investigator Support line in Indianapolis:

+1 317 271 1200 (Press 1)

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Labcorp Central Laboratory Services in Tokyo

Japan

0120-123-905 (Toll Free)  
+81-3-6837-9536 (Direct Tel Line)  
+81-3-6220-3667 (Fax)

Callers in countries that do not have a LCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000

Find contact numbers and chat in this link:  
<https://biopharma.labcorp.com/clinical-testing/labs-kits/investigators/investigator-study-team.html>

Our working hours in Singapore  
Monday - Friday: 09:00 - 17:30 GMT + 9  
Saturday: 09:00 - 17:30 GMT + 9  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)